

OREGON-IDAHO UTILITIES INC.

1023 N. Horton Street  
P.O. Box 1880  
Nampa, Idaho 83653  
208-461-7802  
208-461-7896 FAX

June 27, 2014

Ms. Jean Jewell  
Commission Secretary  
Idaho Public Utilities Commission  
427 W. Washington  
Boise, Id. 83720-0074  
[Jean.jewell@puc.idaho.gov](mailto:Jean.jewell@puc.idaho.gov)

RE: Commission Order No. 32867 2014 Eligible Telecommunications Carrier Annual Reporting to the Idaho Public Utilities Commission.

Dear Ms. Jewell,

Enclosed, please find a copy of the Oregon-Idaho Utilities FCC form 481 submission for SAC 532390 for program year 2015 along with a completed "AFFIDAVIT OF BUSINESS OR CORPORATE OFFICER". This Form 481 has been filed with USAC and the FCC.

In accordance with IPUC Rules of Procedure Rule 67, the Five Year Service Improvement Plan, financial and audit information contained in the FCC Form 481 for Oregon-Idaho Utilities, Inc. is confidential and is protected by law from public inspection, examination or copying under Title 9, Chapter 3, Section 9-340D (1)(a) and (b). Independent economic value is derived from this information not being readily ascertainable by proper means by other persons who could obtain economic value from its disclosure or use and Oregon-Idaho Utilities, Inc. makes reasonable efforts to maintain the secrecy of this information. This protected information has been separated from the information not protected from public inspection and is being submitted to the PUC via certified mail as required by the IPUC rules of procedure.

If you have any questions or need additional information concerning this submission, please contact me at (208) 461 -7802 or via e-mail at [doug.musgrave@oiutelecom.net](mailto:doug.musgrave@oiutelecom.net).

Sincerely,



Douglas N. Musgrave  
Manager

State of OREGON )  
County of MALHEUR )


CERTIFICATION BY ELIGIBLE TELECOMMUNICATIONS CARRIER  
OF COMPLIANCE WITH SERVICE QUALITY AND CUSTOMER  
PROTECTION, ABILITY TO REMAIN FUNCTIONAL IN EMERGENCIES,  
AND USE OF FEDERAL HIGH-COST SUPPORT.

#### AFFIDAVIT OF BUSINESS OR CORPORATE OFFICER

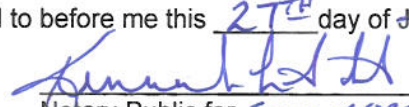
The Idaho Public Utilities Commission Order No. 29841 requires that Eligible Telecommunications Carriers Certify that it is compliant with the applicable service quality standards and consumer protection rules; and ETCs must demonstrate the ability to remain functional in emergencies. In addition, the Commission must file an annual certification with the USAC and the FCC that all federal high-cost support provided to ETCs within the State of Idaho will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. Accordingly, the undersigned states and verifies under oath the following:

1. I am an officer of Oregon-Idaho Utilities, Inc., an eligible telecommunications carrier for receiving federal universal service support under section 214 (e) of the Telecommunications Act of 1996 in the state of Idaho.
2. I am familiar with the Company's day-to-day operations in the state of Idaho and with the State's service quality standards and consumer protection rules set forth in Commission Order No. 29841.
3. Oregon-Idaho Utilities, Inc. is complying with applicable service quality standards and consumer protection rules of the Federal Communications Commission and the Idaho Public Utilities Commission.
4. I certify to the Commission that the Company is able to remain functional in emergencies as set forth in Commission Order No. 29841 and in 47 C.F.R § 54.201 (a)(2).
5. I also certify that all federal universal service support funds received by Oregon-Idaho Utilities, Inc. during the current calendar year will be used in a manner consistent with section 254 (e); that is, for the provision, maintenance, and upgrading of facilities and services for which the support is intended. The company will continue to comply for the period of January 1, 2015, through December 31, 2015, to be eligible for federal universal service fund support.
6. This verification and affidavit is provided to be the Idaho Public Utilities Commission to enable the IPUC to certify to the FCC that the federal universal service support received by the eligible carriers in the state will be used in a manner consistent with Section 254 (e) of the Telecommunications Act.



  
Name/Title MANAGER  
06/27/2014  
Date

SUBSCRIBED AND SWORN to before me this 27<sup>th</sup> day of July, 2014

  
Notary Public for State of Oregon, residing at 1023 N. GOREN ST  
My Commission expires 06/19/2016 NAMPA, ID.



<010>	Study Area Code	532390
<015>	Study Area Name	OREGON-IDAHO UTIL.
<020>	Program Year	2015
<030>	Contact Name: Person USAC should contact with questions about this data	Doug Musgrave
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2084617802 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	doug.musgrave@oiutelecom.net

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
<100>	Service Quality Improvement Reporting (complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<200>	Outage Reporting (voice) (complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<210>	<input checked="" type="checkbox"/> <-- check box if no outages to report	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<300>	Unfulfilled Service Requests (voice) 0	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<310>	Detail on Attempts (voice) (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<320>	Unfulfilled Service Requests (broadband) 0	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<330>	Detail on Attempts (broadband) (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<400>	Number of Complaints per 1,000 customers (voice)		
<410>	Fixed 0.0	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<420>	Mobile 0.0	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<430>	Number of Complaints per 1,000 customers (broadband)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<440>	Fixed 0.0	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<450>	Mobile 0.0	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<500>	Service Quality Standards & Consumer Protection Rules Compliance (check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<510>	532390RID510.pdf (attached descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<600>	Functionality in Emergency Situations (check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<610>	532390RID610.pdf (attached descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<700>	Company Price Offerings (voice) (complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<710>	Company Price Offerings (broadband) (complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<800>	Operating Companies and Affiliates (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900>	Tribal Land Offerings (Y/N)? (if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1000>	Voice Services Rate Comparability (check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1010>	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<1100>	Terrestrial Backhaul (Y/N)? (if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<1200>	Terms and Condition for Lifeline Customers (complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<b>Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet</b>			
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

(100) Service Quality Improvement Reporting  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<b>&lt;010&gt; Study Area Code</b>	532390
<b>&lt;015&gt; Study Area Name</b>	OREGON- IDAHO UTIL.
<b>&lt;020&gt; Program Year</b>	2015
<b>&lt;030&gt; Contact Name - Person USAC should contact regarding this data</b>	Doug Musgrave
<b>&lt;035&gt; Contact Telephone Number - Number of person identified in data line &lt;030&gt;</b>	2084617802 ext.
<b>&lt;039&gt; Contact Email Address - Email Address of person identified in data line &lt;030&gt;</b>	doug.musgrave@iutelecom.net

**<110> Has your company received its ETC certification from the FCC?** (yes / no ) ☐ ☒

If your answer to Line <110> is yes, do you have an existing § 54.202(a) "5 year plan" filed with the FCC? (yes / no ) ☐ ☐

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

**<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.**

532390or112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

**<113> Maps detailing progress towards meeting plan targets**

**<114> Report how much universal service (USF) support was received**

**<115> How (USF) was used to improve service quality**

**<116> How (USF) was used to improve service coverage**

**<117> How (USF) was used to improve service capacity**

**<118> Provide an explanation of network improvement targets not met in the prior calendar year.**

✓
✓
✓
✓
✓

<010>	Study Area Code	532390
<015>	Study Area Name	ORROON-IDAHO UTIL.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	2084617802 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@insulecom.net

[illegible]

[illegible]



<010>	Study Area Code	512390
<015>	Study Area Name	OREGON-IDAHO UTIL.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	2084617802 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiaelecom.net

[illegible]

<010>	Study Area Code	512398
<015>	Study Area Name	OREGON-IDAHO UTIL.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	2084617802 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net
<810>	Reporting Carrier	Oregon-Idaho Utilities, Inc.
<811>	Holding Company	Robinson Communications Corp.
<812>	Operating Company	NA

[illegible]



(900) Tribal Lands Reporting  
Data Collection FormFCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	512390
<015>	Study Area Name	OREGON-IDAHO UTIL.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	2084617802 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@idutelecom.net

&lt;910&gt; Tribal Land(s) on which ETC Serves

--

&lt;920&gt; Tribal Government Engagement Obligation

--

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- | Select<br>(Yes,No,<br>NA) |
|---------------------------|
|                           |
|                           |
|                           |
|                           |
|                           |
|                           |
|                           |
|                           |
|                           |
- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	512190
<015> Study Area Name	OREGON-IDAHO UTIL.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035> Contact Telephone Number - Number of person identified in data line <030>	2094617802 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@outelecom.net

Please check this box to confirm no terrestrial backhaul  
<1120> options exist within the supported area pursuant to § 54.313(G)

☐

Please check this box to confirm the reporting carrier offers  
<1130> broadband service of at least 1 Mbps downstream and 256 kbps  
upstream within the supported area pursuant to § 54.313(G)

☐

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	522390
<015> Study Area Name	OREGON-IDAHO UTIL.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035> Contact Telephone Number - Number of person identified in data line <030>	2084617802 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@iutelecom.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

522390or1210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan, ☒

(2000) Price Cap Carrier Additional Documentation Data Collection Form <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	512390
<015> Study Area Name	OREGON-IDAHO UTIL.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035> Contact Telephone Number - Number of person identified in data line <030>	2084617802 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	doug_musgrave@iutelecom.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

<b>Incremental Connect America Phase I reporting</b>		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>
<b>Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))</b>		
<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>
<b>Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))</b>		
<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
<b>Connect America Phase II Reporting (47 CFR § 54.313(e))</b>		
<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>
<2021>	Interim Progress Community Anchor Institutions	<div style="border: 1px solid black; width: 200px; height: 50px; margin: 0 auto;"></div>

Name of Attached Document Listing Required Information



(3000) Rate Of Return Carrier Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
--	--

<010> Study Area Code	532390
<015> Study Area Name	OREGON - IDAHO UTIL.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Doug Mungave
<035> Contact Telephone Number - Number of person identified in data line <030>	2084617803 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	doug.mungave@jucatelec.com.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

- (3010) Progress Report on 5 Year Plan  
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

- (3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313(f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

☐

- (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

- (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))  
(3014) If yes, does your company file the RUS annual report

(Yes/No)

(Yes/No)

☒ ☐

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

- (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)  
(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☒
☒

- (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

532390or3017.pdf

Name of Attached Document Listing Required Information

- (3018) If the response is no on line 3014, is your company audited?

(Yes/No)

☒ ☐

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

- (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

☐

- (3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☐

- (3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.

☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

☐

- (3023) Underlying information subjected to a review by an independent certified public accountant.

☐

- (3024) Underlying information subjected to an officer certification.

☐

- (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

- (3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	532390
<015> Study Area Name	OREGON-IDAHO UTIL.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Doug Musgrave
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<039> Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: OREGON-IDAHO UTIL.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/26/2014
Printed name of Authorized Officer: Doug Musgrave	
Title or position of Authorized Officer: Manager	
Telephone number of Authorized Officer: 2084617802 ext.	
Study Area Code of Reporting Carrier: 532390	Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	532390
<015> Study Area Name	OREGON-IDAHO UTIL.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035> Contact Telephone Number - Number of person identified in data line <030>	2084617802 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@ciutelecom.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments



<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

[illegible]

(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	532390
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<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@utelecom.net

[illegible]

### Data Collection Form

July 2013

<812>	Operating Company	NA
-------	-------------------	----

[illegible]

CONFIDENTIAL

REDACTED - FOR PUBLIC INSPECTION



CONFIDENTIAL

REDACTED - FOR PUBLIC INSPECTION

CONFIDENTIAL

REDACTED - FOR PUBLIC INSPECTION

CONFIDENTIAL

REDACTED - FOR PUBLIC INSPECTION

CONFIDENTIAL

REDACTED - FOR PUBLIC INSPECTION



CONFIDENTIAL

REDACTED - FOR PUBLIC INSPECTION

CONFIDENTIAL

REDACTED - FOR PUBLIC INSPECTION

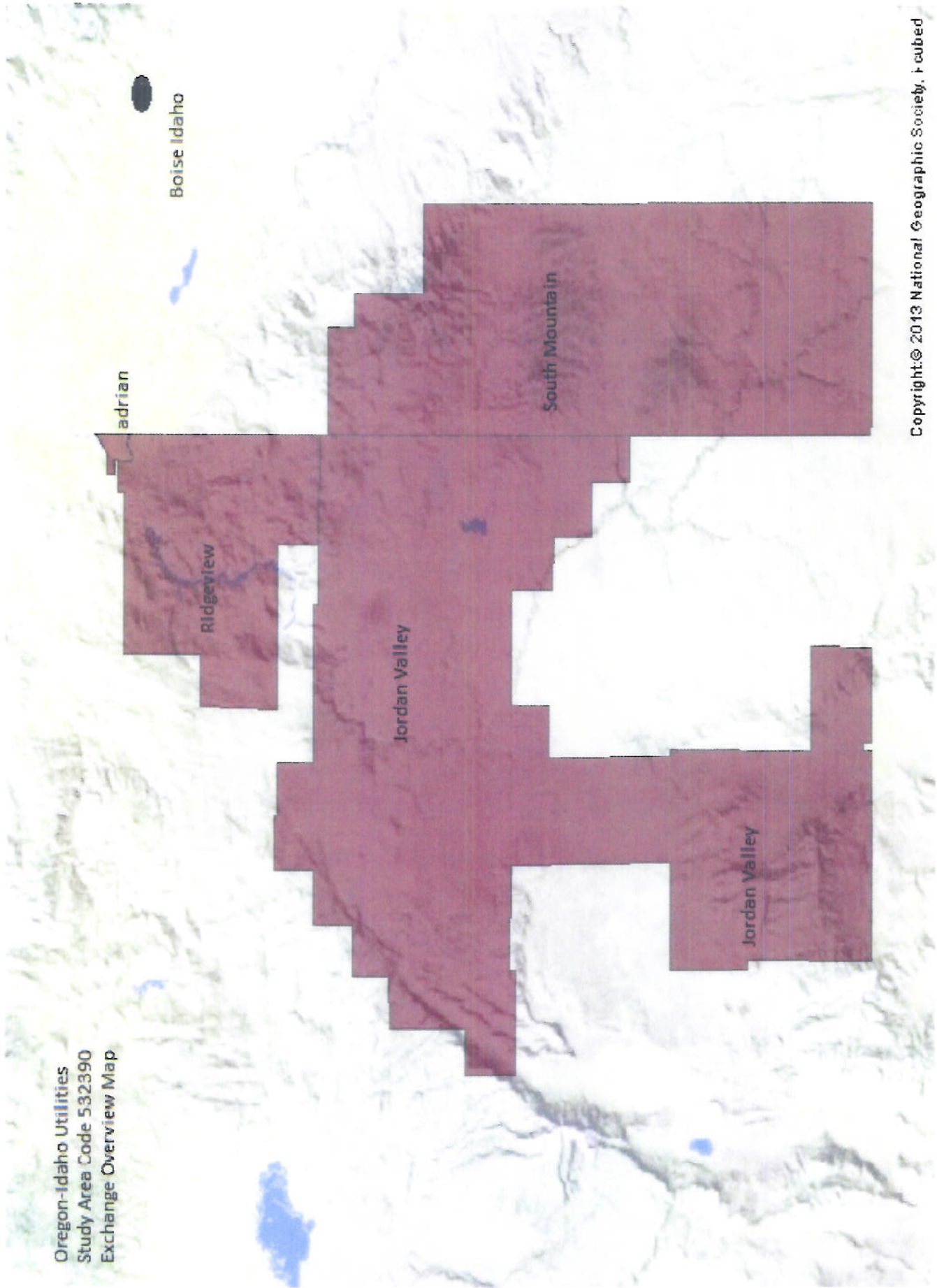
CONFIDENTIAL

REDACTED - FOR PUBLIC INSPECTION

CONFIDENTIAL

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Oregon-Idaho Utilities  
Study Area Code 532390  
Exchange Overview Map



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Oregon-Idaho Utilities  
Serving Area Overview Map  
June 20, 2014



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## Line 510 Service Quality Standards & Consumer Protection Rules Compliance

Oregon-Idaho Utilities, Inc. complies with the service quality standards in the State of Oregon as defined under OAR 860-034-0390 Retail Telecommunications Standards for Small Telecommunications Utilities. Oregon-Idaho Utilities, Inc. complies with the service quality standards in the State of Idaho as defined under IDAPA 31.41.01 The Telephone Customer Relations Rules. Supervisory personnel periodically monitor activities and information about customer service orders and trouble reports in these states to insure service quality standards are being followed. Frequent interaction between supervisors and field and customer service staff helps to insure that each employee understands their role in following these standards.

Oregon-Idaho Utilities, Inc. complies with all applicable requirements on consumer protection rules including OAR 860-034-0390 Retail Telecommunications Standards for Small Telecommunications Utilities in the State of Oregon, IDAPA 31.41.01 The Telephone Customer Relations Rules in the State of Idaho, 47 CFR Part 64 Subpart U, Customer Proprietary Network Information, and the Federal Trade Commission Red Flag Rules. Employee training is held yearly on the requirements of each of the above as well as general training on disclosure of customer information to unauthorized parties. Supervisory personnel periodically monitor the activities of field and customer service personnel for compliance.

## Line 610 Functionality in Emergency Situations Description

Oregon-Idaho Utilities, Inc. has engineered our communications network to remain functional in emergency situations as required by applicable state and federal regulations. Main Central office sites have emergency power generators that run automatically in the event of a commercial power loss. In addition, these sites have battery backup which will allow them to remain functional in the event of a loss of generator power. Second tier remote switch sites and remote concentrator sites have battery backup to continue operation in the event of a commercial power loss and the company has an inventory of portable generators which can be manually deployed to remain operational during extended commercial power loss events. Our class 5 switch and second tier remote sites have emergency stand alone capabilities to continue operation during an isolation event. All main switch, second tier remote switch, and remote concentrator sites have redundant transport paths allowing them to re-route traffic in the event of an emergency.

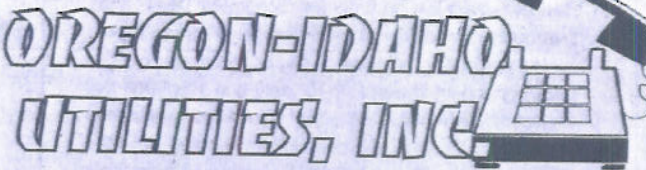
All switching, concentrator and transport equipment have redundant critical systems to continue operation during an internal card failure. We maintain a Rural Utilities Service recommended standard set of spare cards and parts in house for all mission critical systems. Routine maintenance is conducted on all mission critical systems. OIU also has an automated alarm monitor system in place that alerts company personnel of system malfunctions 24 hours a day, 7 days per week, 365 days per year. Our network was engineered to exceed generally accepted traffic handling standards within the industry to assure continued operation during traffic spikes and during busy hour and busy day events.



## Line (1210) – Terms & Conditions of Voice Telephony Lifeline Plans

Oregon-Idaho Utilities does not have any service offerings specific to low income subscribers. Discounts to local service rates are available to qualified low income subscribers through the lifeline assistance program. Oregon-Idaho Utilities offers flat rate local service that includes unlimited calling within the defined local calling area, with access to 911 service, operator services, directory assistance, and Interexchange carriers. Oregon-Idaho Utilities does not offer toll service to our subscribers.

The below media ad was printed on a quarterly basis in The Argus Observer and The Owyhee Avalanche during 2013 informing the public, including those eligible for Lifeline, the availability of Oregon-Idaho Utilities telephone service.



**OREGON-IDAHO  
UTILITIES, INC.**

Wishes to inform the public of the availability of its telephone services  
which are offered in rural portions of Harney County,  
Malheur County, Oregon and Owyhee County, Idaho.

Oregon-Idaho's local service area includes the Oregon exchanges of  
Jordan Valley (prefix 541/586), Adrian (541/724) and Ridgeview  
(541/339) and the South Mountain (208/583) exchange in Idaho.  
Monthly service rates within these areas vary, depending on service  
location, and range from:

**\$11.65 to \$20.05 plus \$6.50 federal end user  
charge for residential service, and**

**\$23.35 to \$34.85 plus \$6.50 federal end user  
charge for single line business service.**

These rates include unlimited calling within the defined local areas,  
access to 911 services, access to operator services and directory as-  
sistance, and interexchange carrier access.

Low income individuals eligible for the Lifeline and Link-up assistance  
programs may be eligible for discounts from these basic service rates  
through the Oregon and Idaho telephone assistance programs and may  
also receive toll call blocking service without charge.

For information on our services or to place an order for service,  
contact the Oregon-Idaho Utilities, Inc., business office at:

**(800) 624-0082**

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